



Our Fundraising

We are registered with the [Fundraising Regulator](#) and adhere to their [Fundraising Guidelines](#). Use of funds is strictly monitored by the senior management team and overseen by trustees.

3rd party fundraisers

We sometimes work with professional fundraisers to support our charitable work. In these cases we carry out appropriate due diligence before entering a relationship with a professional fundraiser, ensure that any conflicts of interest are appropriately addressed and have a written agreement in place. Professional fundraisers are monitored to ensure they comply with Fundraising Regulator standards and guidelines.

Fundraising Complaints Procedure

This complaints procedure applies to all Ushaw fundraising, including those who fundraise on Ushaw's behalf.

We will make sure that complaints are investigated thoroughly and fairly to find out the facts of the case, avoiding unnecessary delay; and will respond to complaints fairly and in a way that is in proportion to the complaint. We will regularly review any lessons to be learnt from complaints and use that learning to help inform future fundraising activity.

Procedures for staff and volunteers to report any concerns about our fundraising practice are included in our staff handbook.

Please contact fundraising@ushaw.org if you have any questions or concerns.